drivve

How do I install online updates for Drivve | Image?

Prerequisite
To use the functions described in this article, the following conditions have to be met:
- The Drivve | Image **module Scanner Power Tools (SPT)** is licensed.
- Drivve | Image version 6.0 or higher is used.
- An existing Internet connection is required.

Caution: Drivve | Image Update Assistent only available for Drivve | Image Version 6.0 and higher
The Drivve | Image Update Assistent is only available for Drivve | Image Version 6.0 and higher. Thus, you cannot use the Drivve | Image Update Assistent to update from any version prior to 6.0 to version 6.0.

With the Drivve | Image Update Wizard, you can search for the latest online update. If an update is available, the wizard displays a corresponding message. Then, you can download and install the update with a single click.
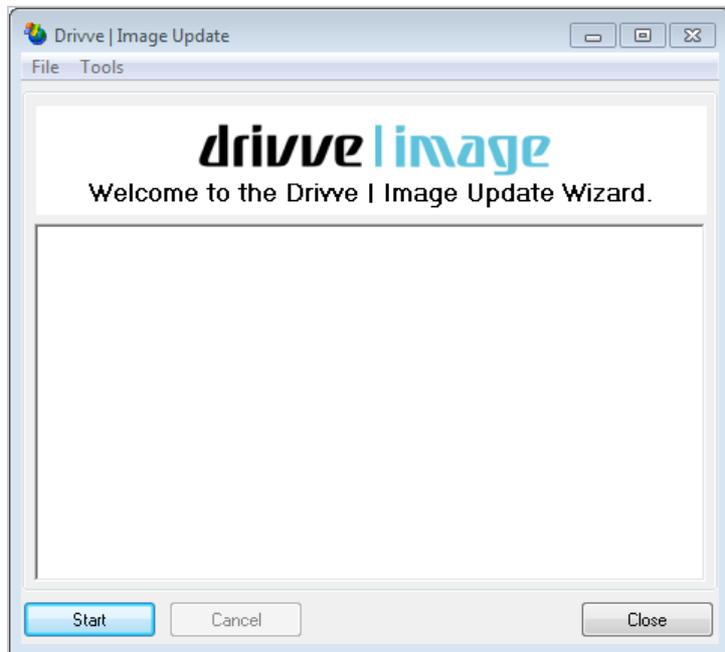
To install online updates for Drivve | Image, proceed as follows:

Caution: Installation and support of beta versions
- Updates of beta versions must not be installed before consultation with the Drivve support team.
- Beta versions are not supported by the Drivve support team.

1. Start the Drivve | Image configuration program.

2. On the **Tools** menu, click **Check for updates**.
   The Drivve | Image Update Wizard is started and searches for updates.

If an update is found, a corresponding message is displayed.

> **Note: No update found**
> If no update is found, a message is displayed indicating the your Drivve | Image software is up to date.

3. In the message, click **Yes** to install the update.
   The update is downloaded and installed. If the update installation finished, this is shown in the user interface of the wizard.

4. Click the **Close** button.

> **How can I undo an online update?**
> Proceed as follows:
>
> 1. Stop all Drivve services.
>
> 2. Go to the Drivve | Image installation folder **(...\Program Files (x86)\Drivve\Drivve Image).**
>
> 3. Open the **backup** folder.
>
> 4. Open the folder of the latest backup:
>   This folder contains the two folders: **commonfiles** and **installdir**.
>
> 5. Copy the content of the **commonfiles** folder to the folder **...\Program Files (x86)\Common Files\Drivve**.
>
> 6. Copy the content of the **installdir** folder to the folder **...\Program Files (x86)\Drivve\Drivve Image**.
>
> 7. Restart the Drivve services.

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