

Which settings are required on a Xerox device before installing Drivve | Image on the device?

Knowledge base article #4761

Before installing Drivve | Image on a Xerox device, you have to configure certain settings on the Xerox device. These settings are described in this article.



Note For the following step instructions, the following Xerox device type has been used: Xerox WorkCentre 7830 (ConnectKey device).



Note: Enabling EIP on Xerox devices

For information on how to enable EIP on Xerox devices, consult the following document: Xerox EIP.pdf

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Proceed as follows:

- 1. Enter the IP address of your Xerox device into your web browser. The device administration page is displayed.
- 2. Log in as administrator.

You have to install a certificate on the device. You can use either a purchased certificate or a certificate you have created (self signed certificate):

- If you wish to create a self signed certificate, continue with step 3.
- If you wish to use a purchased certificate, continue with step 6.
- 3. Select the menu item Security> Certificates > Security Certificates
- 4. Click the button Create New Xerox Device Certificate.

Centreware Internet Services	XEROX WorkCentre 7830	å, ad	min - Logout Home Index Site Map Help
Status Jobs Print Scan	Address Book Properties Support		
Properties Configuration Overview Description > General Setup > Connectivity Setup > Login/ Permissions/ Accounting > Services < Security	Security Certificates	e Certificate(s)	Reset to Machine/Device Factory Defaults
Password Policies Installation Policies McAfee Embedded Control Secure Print Authentication (Login) PEncryption	Friendly Name Default Xerox Device Certificate Note	Purpose 8021x Client Authentication [IPsec]HTTPS]SMTP	Action View/Export
Security Certificates Certificate Key Length IP Filtering Audit Log IPsec Timeout & Resume	If client browsers are receiving security related was client browser's Trusted Certificates Store location Download the Generic Xerox Trusted CA Certificate This trusted CA certificate should be downloaded ar	ning/error messages when accessing the Xerox device's web interface, the following trusted CA certificate nd installed into client device browsers only. It should not be installed into the Xerox device.	should be downloaded and installed into the
USB Port Security Image Overwrite Security PostScript @ Passwords Hide 'User Name' Software Verification Test		xerox 🅥	
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5. Enter the required data of the certificate and click **Finish** button.

Centreware® Internet Services	XEROX WorkCentre 7830		å admin - Logout Home Index Site Map Help
Status Jobs Print Scan	Address Book Properties Support		
Properties Configuration Overview	Create Xerox Device Certificate		
General Setup	Fill in the fields and click Finish to generate a new Xerox Device Certificate.		
Connectivity Setup	Self Signed Certificate		
Login/ Permissions/ Accounting	2 Letter Country Code:		
Services	State/ Province Name:		
*Security Password Policies	Locality Name:		
Installation Policies	Organization Name:		
McAfee Embedded Control Secure Print	Organization Unit:		
Authentication (Login)	Common Name:		
Encryption Contificator	Subject Alternative Name:		
Security Certificates	Subject Alternative Name:		
Certificate Key Length		MS Universal Principal Name	
IP Filtering			
IPsec	E-mail Address:		
Timeout & Resume USB Port Security	Days of Validity (Required):	(1 - 5000)	
Image Overwrite Security PostScript ® Passwords	Hash Algorithm	OSHA256 OSHA1	
Hide 'User Name' Software Verification Test	L		Finish Cancel
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- 6. Select the menu item **Connectivity > Setup**.
- 7. For the protocols **HTTP** and **SNMP**, click the **Edit** button und configure the required settings. The settings are described in the following sections.

Centreware® Internet Services	XEROX WorkCer	ntre 7830	🔏 adm	nin - Logout Home Index Site Map Help			
Status Jobs Print Scan	Address Book	roperties Support					
Properties Configuration Overview Description	Connectivity						
General Setup	Network	Network					
Connectivity Setup	The device uses	either the wireless or the wired network connection. Activati	ng one will deactivate the other.				
Login/ Permissions/ Accounting	Active	Profile	Status	Action			
*Services	A 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Wired Connection	IPv4 is active	Edit			
Security	Make Active	Xerox Wireless Network Interface	Wireless Hardware is not installed				
	Hardware Ports		Status	Action			
	USB Settings		Enabled	Edit			
	Protocol		Status	Action			
	AirPrint™		Prabled	Edit			
	FTP/SFTP Filing		Chabled	Edit			
	HTTP		Chabled	Edit			
	IPP		Carlos Ca	Z Edit			
	LPR/LPD		Prabled	🕖 Edit			
	Raw TCP/IP Print	ting	Prabled	🕖 Edit			
	SMB Filing		Chabled	Edit			
	SMTP (E-mail)		Chabled	Edit			
	SNMP		Carabled	Edit			
	WSD (Web Servi	ces on Device)	Carlos Enabled	🕖 Edit			
	AppleTalk		K Disabled	🗾 Edit			
	NetWare		💥 Disabled	🗾 Edit			
	LDAP		💥 Disabled	🗾 Edit			
	NTP		* Disabled	🗾 Edit			
	POP3		K Disabled	🗾 Edit			
	Proxy Server		K Disabled	🗾 Edit			
	SLP		🔆 Disabled	Edit			
	SSDP		K Disabled	Edit			
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HTTP settings

In the drop-down list **Choose Device Certificate**, select a device certificate and click the **View/Save** button. Enable the options **Enable** and **No (Requests can be made over HTTP and HTTPS)**, then click the **Save** button.

Centreware® Internet Services	XEROX WorkCentre 7830		🧸 admin - Logout Home Index Site Map Help
Status Jobs Print Scan	Address Book Properties	Support	
Properties Configuration Overview Description General Setup Connectivity	Connectivity HTTP HTTP We	Services	
Setup	Configuration		
Service Security	Connection Disabled Enabled 80 Port Number Force Traffic over SSL No (Requests can be made Yes (All HTTP requests will 443 Port Number	Physical Conn Ethernet Maximum Con 32 Keep Alive Tir 10 seconds to switched to HTTPS) Choose Device Default Xerox D View/Save	ection nections (1-60) a Certificate evice Certificate
			Default All Cancel Save
	Note		
	If client browsers are receiving client browser's Trusted Certific Download the Generic Xerox Tr This trusted CA certificate shou	ecurity related warning/error messages when accessing the Xerox device's web int tes Store location <u>sted CA Certificate</u> d be downloaded and installed into client device browsers only. It should not be inst	erface, the following trusted CA certificate should be downloaded and installed into the
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SNMP settings

Click the button Edit SNMP v1/v2c Properties and enable the SNMP protocols v1/v2c. Then click the Save button.

Centreware® Internet Services	XEROX WorkCentre 7830	🛔 admin - Logout Home Index Site Map Help
Status Jobs Print Scan	Address Book Properties Support	
Properties	Connectivity	
Configuration Overview Description	SNMP	
General Setup	CNMD Dessertion	
▼Connectivity	anne Properties	
Setup	Enable SNMP v1/v2c Protocols	Edit SNMP v1/v2c Properties
+ Services	Enable SNMP v3 Protocol	Edit SNMD v3 Properties
*Security		
	Note	
	Turning off the SNMP protocols will cause an interruption in the communication between the device and remote client applications	
	Authentication Failure Generic Traps	
	Enabled	
	Note: When the Authentication Failure Generic Trap is enabled, this machine will generate a trap for every SNMP request that is received by the mach	nine which contains an invalid community name.
		,
		Advanced Settings Cancel Save
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- 8. Select the menu item Connectivity > Printing > Printing Web Services
- 9. Tick the framed options displayed in the following two figures, then click the **Apply** button.

Centreware® Internet Services	XEROX Wor	rkCentre 7830		🧸 admin - Logout Home Index Site Map Help
Status Jobs Print Scan	Address Book	Properties Support	 	
Properties	Extensible S	Service Setup		
Configuration Overview Description	нттр			
General Setup Configuration Report	П	TTP Web Services		
Cloning Entry Screen Defaults	Enable All	Disable All		
Paper Management Date and Time	Device Dis	scovery		
Internationalization	Enable	Name	Status	
Extensible Service Setup SMart eSolutions Setup Display Device Information		WS-Discovery	Enabled	
Configure Driver Links Energy Saver		WS-Discovery Multicast	Enabled	
Network Logs	Remote S	ystem Management		
Supplies Plan Activation Code	Enable	Name	Status	
Billing Impression Mode	۵	Extensible Service Registration	Enabled	
Software Upgrade Connectivity		XEIP Proxy Configuration	Enabled	
Setup Cogin/ Permissions/ Accounting		User Interface Configuration	Enabled	
▼Services Display		Device Configuration	Enabled	
Custom Services Weblet Management		EIP SNMP Configuration	Enabled	
Printing Printing Web Services	Copy Serv	vices		
General	Enable	Name	Status	
Secure Print Hold All Jobs		Copy Extension	Enabled	
Printer Fonts	Print Serv	vices		
Copy	Enable	Name	Status	
Scan Services		WS-Print	Enabled	
Internet Fax Server Fax		Print Extension	Enabled	
Workflow Scanning	Scan Serv	vices		
Scan to Mailbox	Enable	Name	Status	
Scan to Home Scan To USB		Scan Template Management	Enabled	
Print From Security		Scan Extension	Enabled	
		WS-Scan	Enabled	
	Job Manag	gement		
	Enable	Name	Status	
		Job Management Extension	 Enabled	

Centreware® X Internet Services	EROX Work	cCentre 7830	👗 admin - Logout Home Index Site Map	Help
Status Jobs Print Scan A	ddress Book	Properties Support		
Properties	Brint Comule		•	
Configuration Overview	Enable	Name	Statue	
Description	LINDIC	Hume	Status	_
▶General Setup		WS-Print	Carl Enabled	
*Connectivity Setup		Print Extension	2 Enabled	
▶Login/ Permissions/ Accounting	Scan Servic	ces		
Services	Enable	Name	Status	
Display			A Product	
Weblet Management		Scan Template Management		
Printing Printing Web Services		Scan Extension	✓Enabled	
General Secure Print		WS-Scan	Enabled	
Printer Fonts	Job Manage	ement		
Page Description Languages	Enable	Name	Status	
Copy Scan Services		Job Management Extension	Enabled	
E-mail	Hardware			
Server Fax	Enable	Name	Status	
Scan To Workflow Scanning		Mass Storage Access	Enabled	
Scan to Mailbox		Card Reader Access	Enabled	
Print From	Authentica	tion & Accounting		
▼Security	Enable	Name	Status	
Password Policies Installation Policies	0	Xerox Secure Access	Disabled	
McAfee Embedded Control Secure Print		Authentication & Accounting Configuration	Carabled	
Encryption Certificates		Session Data 🕡	Chabled	
Security Certificates Certificate Key Length		Job Limits	2 Enabled	
IP Filtering	Security			
Audit Log	Enable	Name	Status	
Timeout & Resume USB Port Security		Digital Certificate Management and Security Configuration	Carl Enabled	
Image Overwrite Security PostScript @ Passwords		McAfee Embedded Control	Chabled	
Software Verification Test		Export Audit Log	Provide Action of the Action o	
			Advanced Settings A	Apply

- 10. Select the menu item General Setup > Extensible Service Setup.
- 11. Click the Edit button and enable the Extensible Service Registration. Tick the checkbox Enable the Extensible Services Browser and click the Apply button.

Centreware® Internet Services	XEROX WorkCentre 7830	👗 admin - Logout Home Index Site Map Help
Status Jobs Print Scan	Address Book Properties Support	
Properties Configuration Overview Description	Extensible Service Setup	
Configuration Report	Extensible Service Registration 💞 Configured	Edit
Cloning	Enable Extensible Services	
Paper Management Date and Time	Export password to Extensible Services	
Extensible Service Setup	Browser Settings	
SMart eSolutions Setup	C Enable the Extensible Services Browser	
Configure Driver Links Energy Saver Network Logs	Verify server certificates	
Supplies Plan Activation Code	Browser/Widget Versions	
Feature Installation Billing Impression Mode Alert Notification Software Upgrade	First Generation Browser: 2.1.19.12.010.3.0.00 Widget Version: v1.3.16 c8 20130626	
Connectivity Setup	Second Generation Browser: X2G_4.8.4_534.34_010_01.00.00 Widget Version: v1.3.16 c8 20130626	
Login/ Permissions/ Accounting	Proxy Server	
*Services	No Proxy 🗢	
Security		
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12. Select the menu item Services > Custom Services > Weblet Management

13. Click the Edit button and enable the function Extensible Services Browser.

Centreware® Internet Services	XEROX WorkCentre 7830					å admin - Logout Home	Index Site Map Help
Status Jobs Print Scan	Address Book Properties	Support					
Properties Configuration Overview Description • General Setup	Custom Services Weblet Manage	ement					
Connectivity Setup Cogin/ Permissions/ Accounting	Security Installati Allowed (Device and	i <mark>on Policy:</mark> I Remote Methods)					Restrict Installation
▼Services Display ▼Custom Services	Configuration Settings Extensible Services Browser		Status			Action	
Weblet Management Printing Copy Scan Services Email	Durchsuchen Keine Datei au	usgewählt. [] Install Weblet					
Internet Fax	Installed Weblets		Description		Version	Action	
Server Fax			·			·	
Scan To Workflow Scanning Scan to Mailbox Scan to Home			xerc	ox 🌍			
Security			©2013 Xerox Corpora Xerox® and XEROX and Xerox Corporation in the Unite	tion. All Rights Reserved Design® are trademarks d States and / or other o	s of countries.		

14. Restart the Xerox device.

